

Approx.  
290 stores

Approx.  
90min from Tokyo



## Gotemba Premium Outlets®

Having Mt. Fuji, the World Heritage site, in the background, the mall is one of Japan's leading shopping resorts where you can enjoy shopping, dining, and various leisure activities.

In 2020, a new area called "HILL SIDE" opened, and it became the largest outlet mall in Japan\* with approximately 290 restaurants and well-known brands including luxury brands. (\*In terms of store floor area according to our research.)


"HOTEL CLAD" and a day trip hot spring facility "Konohana no Yu" managed by the Odakyu Group, as well as a mini amusement park are on the site.



\*As of Oct 7, 2023

# OVERVIEW

|                               |   |
|-------------------------------|---|
| <b>Property Name</b>          | Gotemba Premium Outlets®  |
| <b>Location</b>               | 1312, Fukasawa, Gotemba, Shizuoka<br>412-0023 Japan   |
| <b>Phone</b>                  | +81-550-81-3122 (Recorded guidance)   |
| <b>Closing day</b>            | Once a year (third Thursday in February)  |
| <b>Official Website (EN)</b>  | <a href="https://www.premiumoutlets.co.jp/en/gotemba/">https://www.premiumoutlets.co.jp/en/gotemba/</a><br>Others: Traditional/Simplified Chinese, Korean,    |
| <b>Hours</b>                  | Dec - Feb 10:00 a.m. – 7:00 p.m.<br>Mar - Nov 10:00 a.m. – 8:00 p.m.<br>* Vary by season.   |
| <b>Stores</b>                 | Approx.290 shops<br>(includes 36 restaurants, cafes )   |
| <b>Structure</b>              | Single story building, one floor above ground, with partial two-storied structure   |
| <b>Parking spaces</b>         | Approx. 7,000 cars<br>(includes temporary parking lot)<br>* FREE  |
| <b>Open date of expansion</b> | Phase I : 13 <sup>th</sup> July 2000<br>Phase II : 8 <sup>th</sup> July 2003<br>Phase III: 25 <sup>th</sup> March 2008<br>Phase IV: 1 <sup>st</sup> June 2020 |

|  |  |
|--|--|
| <b>Scale of Facilities</b>   |  |
| • Site area  | Approx. 419,200m <sup>2</sup>  |
| • Total retail area  | Approx. 61,300m <sup>2</sup>   |
|  |  |
| <b>Access</b>  |  |
| • Car  | Approx. 2km from Gotemba Interchange on Tomei Expressway   |
| • Train  | Odakyu Limited Express Romancecar “Mt Fuji” *Reserved seat only.<br>Approx.90min, From Shinjuku to JR Gotemba station.   |
| • Shuttle Bus  | Approx. 15min by free shuttle bus from JR Gotemba Station  |
| • Highway Bus  | *JR Bus Kanto ▶ JR<br>*Odakyu Hakone Highway Bus ▶ Odakyu<br>Approx. 85min from Tokyo Station(JR)<br>Approx. 95min from Shinjuku Station(Odakyu /JR)<br>Approx.115min from Shibuya Station(Tokyu, Keio, Fujikyuu)<br>Approx. 90min from Yokohama Station(Fuji Kyuko)<br>Approx. 95min from Ikebukuro Station(Kokusai kogyo)<br>Approx. 95min from Shinagawa Station<br>(Keihin Kyuko/limited schedule only)<br>Approx. 60min from Kawaguchiko Station(Fuji Kyuko)<br>*for more info, please refer to our website |

\*As of Oct 7, 2023

# GUEST SERVICES

## Services

|                               |   |
|-------------------------------|---|
| <b>Multipurpose Restrooms</b> | 17 for wheelchair-accessible, 7 for ostomate-adaptive<br>7 for multipurpose bench   |
| <b>ATM</b>                    | International cards are acceptable at 3 ATM<br>• E-net (2 location)<br>• Seven Bank (3 locations)                         |
| <b>Lockers</b>                | Coin-operated, 3 locations<br>Quantities, Size: 34 extra large, 47 large, 18 medium, 43 small                             |
| <b>Nursing Room</b>           | Free ( 4 locations)   |
| <b>Stroller Rental</b>        | Free *coin-return type  |
| <b>Wheelchair Rental</b>      | Free *coin-return type  |
| <b>For Kids</b>               | Playground (Free), Hill Side Playground (Charged)   |
| <b>Free-Wifi</b>              | Available in most areas   |
| <b>Ingredient Pictograms</b>  | Ingredient pictogram sheets available at Restaurants and cafe. *may vary by store   |
| <b>Prayer Room</b>            | Separated for men and women, with small purification facilities to cleanse hands and feet.<br>Qibla signs on the ceiling. |
| <b>EV Charger</b>             | Charged (Fast charger: 1 , Standard Charger: 10 )   |
| <b>Mobile Battery Rental</b>  | Charged (3 locations)   |

\* For more service details, please refer to our website.

<https://www.premiumoutlets.co.jp/en/gotemba/service/>

## Other Info.

|                             |  |
|-----------------------------|--|
| <b>Photo Spot</b>           | “Yume no Ohashi (Bridge of Dreams) are certified as Mt. Fuji view heritage and 12 views of Mt. Fuji in Gotemba city. |
| <b>Tourist Spots nearby</b> | • Hakone hot spring area about 40 minutes by car.<br>• Kawaguchi Lake about 50 minutes by car.                       |

## For Tourists

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|--|--|
| <b>Tax Free</b>                          | Available *may vary by store   |
| <b>Payment</b>                           | Union Pay, Alipay + , WeChat Pay<br>Visa, MasterCard, American Express, Diners, JCB, Discover<br>*may vary by store  |
| <b>Tourist Information Center</b>        | Welcome Center in Hillside, are certified Category 3 by JNTO   |
| <b>Telephone Interpreting</b>            | Free / English, Chinese, Korean, Portuguese, Spanish, Thai, Indonesian, Vietnamese   |
| <b>Photo Spot for Group Tour</b>         | Take a group photo with a remote camera using smartphone.<br><a href="https://www.premiumoutlets.co.jp/en/gotemba/sp/machicame/">https://www.premiumoutlets.co.jp/en/gotemba/sp/machicame/</a> |
| <b>Foreign currency exchange machine</b> | Exchange foreign currency bills into Japanese yen. (14currencies)  |

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